

Sheet1

| errorcode | series | description |
|-----------|---|---|
| 0 | | No Errors |
| 32 | This status code will appear in the electronic journal as code 32 indicating the successful completion of a transaction. | Good Operation |
| 33 | Empty Cassette (Normal error for empty cassette.) Unfit/jammed notes. Feed sensor or motor fault. Broken or worn locator clips. Fuse F1 Blown (SDD). | Feed Failure |
| 34 | Double detect fault. Note transport belts misaligned. Tension spring off or loose. Jammed notes. | Mistracked note at feed |
| 35 | A note arrives at the double detect without being seen by the feed sensor. | Mistracked note at double Detect |
| 36 | Notes are in the note transport before start of transaction or exit sensor is blocked. | Mistracked note at exit |
| 37 | Exit sensor is covered for a longer than allowed time for the current notes. | Note too long at exit |
| 38 | Exit Sensor covered or defective. | Blocked exit |
| 39 | Sensor covered or defective. | Too many notes |
| 42 | A timing wheel or timing wheel sensor error, transport motor failure, fuse F2 or F3 blown (SDD). | Timing wheel error |
| 44 | Faulty or improperly calibrated double detect module. Jammed note at double detect. | Bad roller profile |
| 45 | Diverter is in the wrong position during a dispense. | Diverter error |
| 46 | The count at the exit is greater than number requested. | Exit quantified |
| 47 | Double detect fails to detect a note already seen by feed sensor. | Note missing at double detect |
| 48 | Ten or more reject events during current dispense (more than 10 notes may be involved). Notes unfit or loaded incorrectly. | Reject rate exceeded (TDM Click Counter 24) |
| 49 | Exit sensor blocked or faulty | Jam at exit |
| 50 | Static discharge. | Interference recovery |
| 51 | Interference or debris at exit. Faulty sensor. | Suspect exit accountancy (TDM Click Counter 76) |
| 52 | Mechanical Failure. | RAM error |
| 53 | Mechanical Failure. | Eprom error |
| 54 | Two Minute Timeout on all operations timer has been activated | Operation timeout (TDM Click Counter 185) |
| 55 | Mechanical failure. | RAM corruption |
| 56 | Configuration jumpers may have been changed (SDD). | Link error |
| 65 | Occurs when cassettes have been moved/replaced or when power to the dispenser has been removed or applied. Error will only show up when using Bench Test. | Cassette shuffled (TDM Click Counter 117) |

Sheet1

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| 89 | Unexpected note detected in the extension. Multiple Cassettes of Same Cassette ID | Unexpected note in extension (TDM Click Counter 183) |
| 95 | Installed | Multiple cassettes of same type installed |
| 96 | Extension door not closed. Cable connector not fully inserted. Loose or broken wires. Jammed note. Extension exit interference, or extension roller out of position. | Extension cable error (TDM Click Counter 186) |
| 97 | NOTE: Error will be seen only in journal entries if Extension Rejects are enabled. Jammed note. Exit Sensor faulty. Rollers out of position. | Extension exit trailing edge timeout (TDM Click Counter 121) |
| 98 | Note turned significantly in the extension. Roller out of position. Debris in the extension. | Extension exit timeout (TDM Click Counter 119) |
| 99 | | Extension skew detected (TDM Click Counter 120) |
| 100 | Jammed notes. Poor quality or folded note. Foreign debris. | Trailing edge timeout at skew 5 (TDM Click Counter 118) |
| 101 | Empty Cassette (Normal error for empty cassette.) Unfit/jammed notes. Broken detent clips. | Feed failure (TDM Click Counter 34, Ch A and 146, Ch B) |
| 102 | Clearance Door open; Jammed Note(s); Exit Sensor Dirty/Faulty | Dispenser-Timeout at exit sensor. (TDM Click Counter 40 - TDM DC Motor Version) |
| 103 | | Thickness sensor unstable |
| 104 | Jammed Note(s); Dirty Sensors; Foreign Debris | Unable to clear width sensor during reject (TDM Click Counter 79, Ch A and 173, Ch B) |
| 105 | Not enough notes picked during learn operation were within a specific range of thickness. | Learn Error (TDM Click Counter 187 - Only in Management Functions) |
| 106 | Firmware error | FIFO error (TDM Click Counter 188) |
| 107 | Jammed notes. Faulty/Dirty reject or exit sensor. | Timeout waiting for FIFO (TDM Click Counter 182) |
| 107 | | Suspect reject accountancy |
| 108 | Width Sensor did not detect Note; Skewed Note; Broken Wires on Width Sensor Harness | Unexpected Note at thickness sensor (TDM Click Counter 25) |
| 109 | Clearance Door open; Jammed Note(s); Dirty/Faulty Exit Sensor | Timeout at exit sensor (TDM Click Counter 40 - TDM Stepper Motor) |
| 110 | Jammed Note(s); Dispenser Tray Not Properly Mounted | Trailing edge timeout at exit (TDM Click Counter 41) |
| 111 | Jammed Note(s); Diverter Sensor Fault; Dispenser Tray Not Properly Mounted | Diverter Timeout (TDM Click Counter 42) |

Sheet1

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| 112 | Jammed note(s); Clearance Doors open; Dirty/Faulty Sensor | Timeout waiting for leading edge at reject (TDM Click Counter 43) Timeout waiting for trailing |
| 113 | Full Reject Cassette; Jammed note(s); Reject Jam Clearance Door Open | edge at reject (TDM Click Counter 44) |
| 114 | Note detected at Exit Sensor during Purge; Dirty/Faulty Exit Sensor | Exit blocked at purge (TDM Click Counter 45) |
| 115 | Jammed Note(s); Diverter Sensor Fault; Dispenser Tray Not Properly Mounted | Diverter timeout on purge (TDM Click Counter 46) |
| 116 | Jammed note(s); Damaged Belts/Timing Wheel or Sensor; Incorrect Power Supply; Main or Extension Motor unable to attain proper speed | Motor Fault (TDM Click Counter 115) Timeout waiting for notes to divert (TDM Click Counter 189) |
| 117 | Jammed Note(s); Dispenser Tray Not Properly Mounted | Exit sensor blocked on start of dispense or learn (TDM Click Counter 48) |
| 118 | Jammed Note(s); Object blocking Exit Sensor | Diverter in dispense position on start of dispense or learn (TDM Click Counter 49) |
| 119 | Jammed note(s) at Diverter; Obstructed Diverter; Dispenser Tray not level | Reject Cassette not present |
| 120 | | Note Cassette not present |
| 121 | | |
| 122 | Exit Sensor loose; Interference at the Exit Sensor (may have been caused by customer having their hand in the bill tray or by foreign debris.) | Unexpected note at exit (TDM Click Counter 52) |
| 123 | Connector unplugged, Voltage Supply Problem. If there is a "116" in the click count, there will be a number immediately following that describes the error cause. Ex. In the click history, you see | Hardware Error (TDM Click Counter 116) (See Hardware Status Codes) |
| 124 | Note(s) jammed at Diverter; Diverter Obstructed; Diverter Sensor Faulty; Outside Interference (by User or Operator) Pushing on the Diverter. | Diverter moved to exit position during Reject/Purge (TDM Click Counter 54) |
| 125 | | Initial status check failed Diverter moved to reject position during dispense (TDM Click Counter 56) |
| 126 | Note(s) jammed at Diverter; Diverter obstructed; Dispenser Tray not level | Jam in TDM Extension (TDM Click Counter 114) |
| 127 | Note(s) jammed in Extension; Unfit Notes; White Pinch Rollers not seated properly. | |
| 128 | A communications problem between the unit's CPU and dispenser has occurred. All cables, EJ's (or security module) docking boards, and CPUs (main boards) that interface between the CPU and dispenser, as well as power to the dispenser, are suspect. | Error in reply from dispenser |

Sheet1

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| 129 | A communications problem between the unit's CPU and dispenser has occurred. All cables, EJ's (or security module) docking boards, and CPUs (main boards) that interface between the CPU and dispenser, as well as power to the dispenser, are suspect. | Dispenser not responding |
| 130 | A communications problem between the unit's CPU and dispenser has occurred. All cables, EJ's (or security module) docking boards, and CPUs (main boards) that interface between the CPU and dispenser, as well as power to the dispenser, are suspect. | No acknowledge from dispenser |
| 131 | A communications problem between the unit's CPU and dispenser has occurred. All cables, EJ's (or security module) docking boards, and CPUs (main boards) that interface between the CPU and dispenser, as well as power to the dispenser, are suspect. | No CTS (Ready) from dispenser |
| 132 | Jammed notes, loose belts and/or springs. | Status reported bad double detect in previous dispense |
| 133 | Power supply, EJ (security module), or cables (upper and lower) | 5 volts not present from dispenser |
| 134 | Jammed notes, sensor dirty or faulty. | Status reported exit blocked |
| 135 | Jammed notes, sensor dirty or faulty. | Status reported feed sensor blocked |
| 136 | Modem loose or improperly installed. Faulty modem cable, docking board, main board, or modem. | Modem initialization failed |
| 137 | | Print failure to Journal |
| 138 | No receipt paper, paper jam, blue lever in "Open" position, printer controller or cables connected to it faulty, main/docking board | Print failure to receipt |
| 139 | No receipt paper, paper jam, blue lever in "Open" position, printer controller or cables connected to it faulty, main/docking board | Print controller not responding |
| 140 | No receipt paper, paper jam, blue lever in "Open" position, printer controller or cables connected to it faulty, main/docking board | Time out waiting for printer to be ready |
| 141 | No receipt paper, paper jam, blue lever in "Open" position, printer controller or cables connected to it faulty, main/docking board | Status reported paper jam |
| 142 | Power supply fault, data cables between main board and dispenser loose or faulty | Dispenser returned bad command error |
| 143 | | PTDF error |
| 144 | Cables loose or connected incorrectly. Dispenser firmware corrupt (TDM). | Security module not responding |

Sheet1

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| 145 | Cables loose or connected incorrectly. Dispenser firmware corrupt (TDM). | Security module bad reply |
| 146 | Cables loose or connected incorrectly. Dispenser firmware corrupt (TDM). | Electronic Journal not responding |
| 147 | Cables loose or connected incorrectly. Dispenser firmware corrupt (TDM). | Electronic Journal bad reply |
| 148 | The most probable cause is EJ full. | Electronic Journal write failed |
| 149 | The most probable cause is EJ full. | Electronic Journal read failed |
| 150 | The most probable cause is EJ full. | Electronic Journal status failed |
| 151 | (8100, 9100, 9600, 9700, Mako) Journal full. (X-Scale/X2) Journal full The electronic journal can store as many as 32,768 records. It is recommended that you do not print the journal. Instead, save the journal to an external USB storage device or download to Triton Connect. | Electronic Journal full |
| 151 | Cables loose, connected incorrectly, | Electronic Journal full |
| 152 | dispenser firmware corrupt (TDM) | Electronic Journal corrupt |
| 153 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | Electronic Journal download failed |
| 154 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | Electronic Journal bad |
| 155 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ module failed |
| 156 | Empty cassettes. Unfit or jammed notes. Excessive rejects. This occurs when the last cassette has been taken out of service. Cassettes are taken out of service because of feed failures or excessive rejects. | Cassettes out of service |
| 157 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ erase failed |
| 158 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ format failed |
| 159 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ test feature failed |
| 160 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ set feature failed |
| 161 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ clear feature failed |
| 162 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ get serial number failed |

Sheet1

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| 163 | Triton Connect (TC) reported error. This error is not displayed at the terminal. The Triton Connect host computer generates the error when the terminal does not respond to a telephone call from the Triton Connect host computer. Additionally, the Triton | Terminal did not answer Triton Connect |
| 164 | Triton Connect (TC) reported error. This error is not displayed at the terminal. The Triton Connect host computer generates the error when the terminal does not respond to a telephone call from the Triton Connect host computer. Additionally, the Triton | Terminal did not return call to Triton Connect |
| 165 | Cables loose, connected incorrectly, dispenser firmware corrupt (TDM) | EJ not present |
| 166 | Jammed/Unfit Note(s); Faulty Components or Assemblies on Dispenser | Bad dispense |
| 167 | This is an indication that the cash in the cassette has gone below the threshold level set in the terminal configuration. The terminal reported this status to Triton Connect. | Reported Low Cash to Triton Connect |
| 168 | Communication line is shared with other devices, noisy, or bad. | Software Download to Terminal failed |
| 182 | With the low currency feature enabled, this error condition will occur before the cassette is actually empty. There should be about 1/4 inch of currency (approximately 60 bills) in the cassette when the error is detected. | Currency cassette low (SDD/GND dispensers only) |
| 183 | Low paper. Low paper sensor dirty or faulty. | Receipt printer paper low |
| 184 | | Journal printer paper low |
| 185 | Host telephone number not entered. | Phone number not configured |
| 186 | Cassette denominations not configured. | Bill size not configured correctly |
| 187 | The maximum withdrawal amount cannot exceed 50 notes (20 in Mako). | Maximum withdrawal not configured correctly |
| 188 | PIN working keys not downloaded from host. | Communications key not configured |
| 189 | | Terminal ID not configured |
| 190 | This error code is often caused by a SPED tamper. If you suspect SPED tamper or Error code 205, see the corrective action for EC 205. | Master key not configured |
| 192 | Communication parameters not entered or incorrect. Modem error. Phone or ethernet cable fault. A problem exists at the host. | CD communications error |

Sheet1

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| 193 | Model 96XX - Wrong EJ installed | The Baud rate setting for the EJ failed |
| | This is more of a status code than a true error. A dispense command was sent to the dispenser when no cassettes were locked. | An attempt to dispense bills is being made when the cassettes are not locked |
| 194 | NOTE: NMD dispensers must have cassettes IN SERVICE and LOCKED for operation. | Receipt printer out of paper |
| 195 | No paper. Low paper sensor dirty or faulty. Card reader cable faulty or disconnected. | |
| 196 | Foreign matter in the card reader. Card reader dirty or faulty. | Card reader error Dispenser has detected a blocked stacker during a dispense |
| 197 | Jammed notes, stacker pulley slipping. Stacker pulleys loose. This error is most often caused by slipping stacker pulleys. | Dispenser did not detect note going in stacker |
| 198 | Mechanical fault. | Cash dispenser width errors |
| 199 | | |
| 200 | Mechanical fault. This status appears when the count at the exit cannot be verified. | Dispenser fed extra note into its stacker Dispenser detected more than 6 errors in dispense |
| 201 | Unfit currency. Jammed notes. | |
| 202 | Stacker and/or exit sensor blocked or dirty. SPED tampered, battery low or bad. SPED cables loose. | Dispenser is busy SPED keypad is not replying to main board |
| 203 | | Number of bills dispensed not equal to bills requested |
| 204 | SPED tampered, battery low or bad. SPED cables loose. | SPED keypad reported tamper condition |
| 205 | | SPED could not perform a successful command within SPED_MAX_ATTEMPTS tries |
| 206 | SPED tampered, battery low or bad. SPED cables loose. | SPED not detected |
| 207 | | Dispenser did not reply after a dispense command |
| 208 | | Check Number of notes delivered command failed |
| 209 | | The Dispenser Type is unknown |
| 210 | | The reply from the dispenser was invalid |
| 211 | | |
| 212 | Customer left card or foreign object in reader. | Card Reader Warning Quad Port Module not Installed or not Communicating |
| 232 | | |

Sheet1

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| 233 | The software requires a smart card reader and a smart card reader is not detected. | Smart Card Reader not Installed or not Communicating |
| 234 235 | SPED version number is not 3DES compatible. Older 9600, Mako, and SuperScrip terminals. | Incompatible SPED version MAP stack over |
| 236 | The main board does not see any activity on TCP/IP. Communication configuration is incorrect. There is a problem with the host network. Suspect the main board, docking board, or external TCP/IP modem. Out going communications seems to be successful, but there is no returning communications. Communications configuration may not be correct. Suspect the main board, docking board, or external TCP/IP modem. | Lost TCP Host |
| 237 | This occurs when the dispenser is turned off in the middle of a dispense command to try and get a note ejected on the next dispenser reset. | No TCP/IP device |
| 238 | The serial number stored in the software does not match the serial number of the EPP. The keypad has been changed or a full software load has occurred. | Power failure during dispense. If the stored serial number doesn't match the serial number returned from the SPED |
| 239 240 | Faulty SPED. | SPED Self Test error |
| 241 | The SPED has returned a warning message to Triton Connect that the SPED battery is low. | SPED Warning |
| 242 | Key has been pressed longer than 15 seconds. Dirty or damaged key. | Stuck Key |
| 243 | Surcharge message screen not selected. | Unable to display user defined surcharge screen |
| 244 | Minimum partial dispense enabled with no document count. | Quantity of bills in the cassette not entered |
| 245 | Minimizing partial dispense enabled with no usable bills. | Cassette is empty |
| 246 | The default master password has not been changed. | Must change Master password from Default |
| 300 | This status code will appear in the electronic journal as code 300 indicating the successful completion of a transaction. | Successful command |
| 301 | Low number of notes in cassettes. This is a warning message. It will not place the cash dispenser "out of service". This condition is also displayed on the configuration summary printout under "Dispenser" as a lower case a, b, c, or d for the cassette. | Low level in cassette |

Sheet1

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| | Empty cassette or unfit/jammed notes. This error alone will not put the cash dispenser "out of service". It will cause that cassette to be taken "out of service". The cash dispenser will only be placed "out of service" when ALL cassettes are empty. | Empty cassette |
| 302 | Cassette(s) not locked. Faulty cassette, note feeder, or CMC module. | Lifts are down |
| 303 | Notes rejected during transaction or test dispense. | Rejected Notes |
| 304 | Mechanical or electrical fault of the Note Diverter (Note Transport Module) | Wrong Count |
| 305 | Unfit notes or Note Feeder Error | Failure to Feed |
| 306 | Dispenser comm cable faulty or not connected properly. Incorrect LRC character or parity error in message. | Transmission Error |
| 307 | Dispenser comm cable faulty or not connected properly. CMC faulty. | Illegal Command or Command Sequence |
| 308 | Jammed or unfit notes. Faulty Note Qualifier or Note Transport. This may be due to jammed documents in the transport path between the note qualifier and the note diverter. | Jam in Note Qualifier |
| 309 | Cassette(s) not properly installed, cassette(s) not locked, no cassette ID or a faulty cassette or CMC. | Feed cassette not present |
| 310 | | Dispenser Offline Config |
| 311 | | Record Size Invalid |
| 312 | This is a warning code. | No notes retracted |
| 313 | Cassette has no ID or is faulty. | Dispenser Offline NMD |
| 314 | | Cassette Hopper Map Invalid |
| | | Dispenser Offline Cannot Resolve Dispense Count |
| | Reject cassette or vault is not properly installed or seated correctly. Note: A common mistake with the NMD-50 is to tuck the green handle under the reject vault. This handle should just dangle. | Reject cassette not properly installed |
| 315 | | |
| 316 | Bundle Carriage Unit Faulty or Disconnected | Delivery failure |
| 317 | Faulty reject cassette/vault, stacker unit, note stacker controller, or CMC. | Reject failure |
| 318 | More than 50 notes requested using NMD Tools software | Too many notes requested |
| 319 | Jammed notes, Note Qualifier or Note Feeder Faulty | Jam in note transport |

Sheet1

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| | The number of reject events exceeded 37. | |
| | Error code 320 will not put the cash dispenser "Out of Service". It is not displayed directly to the operator or customer. The error code will be sent to the Triton Connect host if Triton Connect feature | |
| 320 | is enab | Reject cassette almost full |
| 321 | Error in Cassette ID. | Cassette data corrupted |
| | Jammed or unfit notes. Faulty power supply, timing wheel, or Note Qualifier. | |
| 322 | | Main motor failure |
| | Dispense Count Check Error | Dispenser could not resolve dispensed bill counts |
| 323 | Note Qualifier faulty. Double detect sensor | |
| 325 | faulty, dirty, or disconnected. | Note qualifier faulty |
| | Jammed notes, sensor dirty or uncalibrated | |
| 326 | or Note Feeder module faulty. | Cassette exit sensor failure |
| | Faulty shutter assembly, sensor board, or cable. CMC fault. | |
| 327 | | Shutter failure |
| | Jammed or unfit notes. Note Transport | |
| 329 | faulty. | Notes in delivery throat |
| | The dispenser comm cable is damaged or not connected. There is incompatibility between the dispenser firmware and terminal | |
| 330 | software. | Communications time-out |
| | Cassettes not locked or missing ID. Faulty | Cassette may have been |
| 332 | cassette. | changed |
| | Single rejects exceed 50 or bundle rejects | |
| 333 | exceed 250 notes. | Reject cassette full |
| | Jammed notes, blocked diverter or dirty | |
| 339 | sensors. | Error in throat |
| | Sensor dirty or out of calibration. With an NMD, this error is produced when a sensor in note transport module is not working correctly during an internal self-test preceding the | |
| 343 | movement commands. | Sensor error or sensor covered - NMD |
| | With a TDM dispenser, this error is produced | Width Sensor Dirty or Out of |
| 343 | when a Width Sensor can not be calibrated. | calibration - TDM |
| | CMC or Note Feeder controller faulty | NMD internal failure/Data |
| 348 | Notes improperly loaded, bad cassette, Note | corrupted |
| 349 | feeder controller faulty | Cassette lock faulty |
| | This status may be generated when a note is jammed in the note stacker, the note stacker is not turning, or when the bundle carriage | |
| 350 | unit cannot move. | Jam in Note stacker |
| | Faulty or dirty sensor. Sensor needs | |
| 351 | improperly calibrated. | Module needs service |
| 353 | CMC fault or power interruption | No message to resend |

Sheet1

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| | Jammed notes. Sensor dirty or blocked. This occurs when a note is stuck in the note transport sensor or in between the note transport sensor and the throat. | Error in note transport Dispenser - Data size error Dispenser - Read error Dispenser - Record error Dispenser - Invalid return ID Dispenser - Sequence error Dispenser - Device write error |
| 356 | | |
| 357 | | |
| 358 | | |
| 359 | | |
| 360 | | |
| 361 | | |
| 362 | | |
| 363 | | Dispenser - Device not found |
| 364 | | Dispenser - Device offline |
| 365 | | Dispenser - BCC Error Dispenser - Cassette disabled |
| 366 | Cassettes not locked or in service. Dispenser data or power cable disconnected or faulty. | Dispenser - Comms error |
| 367 | | |
| 368 | Requested amount may have exceeded dispensers capability (50 notes per request) | Dispenser - Cannot dispense request |
| 369 | | Dispenser - Device reset |
| 370 | | Dispenser - SDD EOT error Dispenser - SDD Comm error header-trailer |
| 371 | | Dispenser - Item value error |
| 372 | | Dispenser - Machine not opened |
| 373 | Cassettes not locked. | |
| 374 | | Dispenser - Rejected cheque |
| 375 | | Dispenser - Invalid Request |
| 376 | | Dispenser - Multiple Errors |
| 377 | | Dispenser - Device Error |
| 378 | | Dispenser - Cassette Low |
| 379 | | Dispenser - Invalid Status Dispenser - Setup Incomplete |
| 380 | Cassette Parameters configuration incomplete. | Dispenser - Cassette map invalid |
| 381 | Error in Cassette ID. | |
| 382 | All cassettes are out of service. Cassettes are taken out of service for two reasons. 1. Feed Failure or Empty. 2. Excessive rejects | Dispenser - All cassettes disabled |
| 383 | All cassettes have reached low cash level. | Dispenser - All cassettes low Dispenser - All Cassettes Empty |
| 384 | All cassettes are depleted. Power or communications cables | Dispenser - Device Found No Reject No Hoppers |
| 385 | disconnected. | |

Sheet1

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| 386 | Dispenser firmware or connection fault. | Dispenser - Device and Reject Found No Hoppers |
| 387 | Disconnected or faulty dispenser cables. | Dispenser Offline - Error Validating Configuration |
| 388 | Reject and or note cassette missing or not detected. | Dispenser - NMD Requires Reject and 1 Cassette |
| 389 | Dispenser data corrupt. CMC fault. | NMD Detected Offline Err Check Op Status |
| 390 | Dispenser data corrupt. CMC fault. | Dispenser Offline - Storing Config Record |
| 391 | Sensor dirty or faulty. | Dispenser Sensor Failure |
| 392 | CMC Fault. | Error in Last Dispense |
| 393 | | Error in Double Detect |
| 394 | | Cash Dispenser Purge Failed Upon Power Up |
| 395 | Same cassette IDs installed (ex: 2 cassette "A") NMD dispenser allows for only one of each cassette ID to be installed. | Multiple Cassettes of Same Type Installed |
| 396 | | Dispenser Offline Dev Found |
| 397 | | No Reject Bin |
| 400 | Configuration of cassette parameters is not correct (UK) | NMD 50 Dispense Status Unknown at Boot |
| 401 | Configuration of cassette parameters is not correct (UK) | Exchange Rate not Configured |
| 500 | | Cassette Currency Configuration Error |
| 501 | | SPED - Read error |
| 502 | | SPED - Invalid return record |
| 503 | | SPED - Invalid reader type |
| 504 | | SPED - Invalid command |
| 505 | | SPED - Invalid return ID |
| 506 | | SPED - Device busy |
| 507 | | SPED - Invalid request |
| 508 | | SPED - Sequence error |
| 509 | | SPED - LRC error |
| 510 | | SPED - No data |
| 511 | | SPED - Invalid message ID |
| 512 | | SPED - Device data overflow |
| 513 | | SPED - Device idle |
| 514 | | SPED - Device offline |
| 515 | | SPED - Device bit stuck |
| 516 | | SPED - Device attention stuck |
| 517 | | SPED - Device no attention |
| 518 | | SPED - Device timeout |
| 519 | | SPED - Command sequence error |
| | | SPED - Invalid command data |

Sheet1

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| 520 | | SPED - Device reset |
| 521 | | SPED - Clear Key |
| 522 | | EJ Error |
| 523 | | EJ - Data size error |
| 524 | | EJ - Bad command |
| 525 | | EJ - Invalid ID |
| 526 | | EJ - Device busy |
| 527 | | EJ - Invalid request |
| 528 | | EJ - Sequence error |
| 529 | | EJ - Device offline |
| 530 | | EJ - ETX Error |
| 531 | | EJ - SOH Error |
| 532 | | EJ - STX Error |
| 533 | | EJ - BCC Error |
| 534 | | EJ - Device Reset |
| 535 | Should not get this error. | Card Reader - Data size error |
| 536 | ICT3K5 Reader only error. | Card Reader - Device read error |
| 537 | ICT3K5 Reader only error. | Card Reader - Invalid record |
| 538 | Unknown cause. Track 2 data on the card is not formatted properly. | Card Reader - Reader type error |
| 539 | ICT3K5 reader has an error reading either the Header or Trailer. | Card Reader - Invalid track |
| 540 | ICT3K5 reader did not receive the STX on the request to the card reader. | Card Reader - Invalid message |
| 541 | ICT3K5 reader is busy and cannot perform the required action. | Card Reader - Com error |
| 542 | Unknown cause. Software error created by sending a command to the wrong reader type. | Card Reader - Device busy |
| 543 | ICT3K5 reader. Error in CRC sent to the card reader | Card Reader - Sequence error |
| 544 | No data read from any of the tracks on the card. | Card Reader - Invalid request |
| 545 | Unknown cause. | Card Reader - LRC Error |
| 546 | Unknown cause. Parity of the data going to the card reader is incorrect. | Card Reader - No data |
| 547 | The front sensor of the ICT3K5 reader is reporting that it is blocked. | Card Reader - Start sentinel not found |
| 548 | Unknown cause. | Card Reader - End sentinel not found |
| 549 | Unknown cause. | Card Reader - Parity error |
| 550 | Software error. | Card Reader - Card not removed |
| 551 | | Card Reader - Card removed too slow |
| 552 | | Card Reader - Device received invalid request |
| 553 | | Card Reader - Device offline |

Sheet1

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| 554 | | Card Reader - Device reset Card Reader - System timeout |
| 555 | Unknown cause. | |
| 556 | EPP Communications time out | Triton ATM System Timeout |
| 557 | Terminal power supply surged or faulty. Software corrupted or main board fault. | System Device Reset |
| 558 | Terminal power supply surged or faulty. Software corrupted or main board fault. | System Sync Error |
| 559 | Terminal power supply surged or faulty. Software corrupted or main board fault. | O/S - O/S Error |
| 560 | Terminal power supply surged or faulty. Software corrupted or main board fault. | Unknown Device Error |
| 561 | | Terminal software error The SPED keypad cannot be found or is not online |
| 562 | | |
| 563 | Too many or excessively large graphics stored in flash memory | The hard disk space is low |
| 564 | External memory device in "Write" protect mode, not compatible, or defective. | Cannot access the external device. |
| 565 | Control Panel Door is Open | Cabinet door open |
| 566 | Vault Door is Open | Vault Door is Open |
| 567 | Cable faulty or improperly connected. Main board or docking board faulty. This error indicates that the communications from the security module to the main board is not operational. | Security Module not Found |
| 568 | Cable faulty or improperly connected. Main board or docking board faulty. This error indicates that the communications from the security module to the main board is not operational. | Security Module Com Failed |
| 569 | This error indicates that the communications from the security module to the dispenser is not operational. | Security Module Attached Dev Com Failed |
| 570 | | Dispenser not Initialized |
| 571 | | Invalid Default Transaction |
| 572 | Faulty, damaged, or disconnected SPED cable(s). Docking Board, Main Board or SPED faulty | SPED Key from Pad Cmd Aborted by User |
| 573 | Faulty, damaged, or disconnected SPED cable(s). Docking Board, Main Board or SPED faulty | SPED Key from Pad Cmd Verify Failed |
| 574 | | SNA COMMS ERROR TIMEOUT WAITING TO SEND COMMAND TO DISPENSER |
| 575 | Components between main board and dispenser faulty. Power. | TIMEOUT WAITING TO RECEIVE RESPONSE FROM DISPENSER |
| 576 | Components between main board and dispenser faulty. Power. | Card Reader Disabled |
| 577 | Not going to get this error. | |

Sheet1

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| 578 | Not going to get this error. SPED cables loose or damaged. DC voltages incorrect | Card reader presenter timeout. SPED ENABLE KEYPAD CMD FAILED |
| 579 | SPED cables loose or damaged. DC voltages incorrect | SPED DISABLE KEYPAD CMD FAILED |
| 580 | SPED cables loose or damaged. DC voltages incorrect | SPED ENABLE KEY FROM PAD MODE FAILED |
| 581 | SPED cables loose or damaged. DC voltages incorrect | SPED DISABLE KEY FROM PAD MODE FAILED |
| 582 | SPED cables loose or damaged. DC voltages incorrect | SPED ENABLE PIN ENTRY MODE FAILED |
| 583 | SPED cables loose or damaged. DC voltages incorrect | SPED DISABLE PIN ENTRY MODE FAILED |
| 584 | SPED cables loose or damaged. DC voltages incorrect | SPED ENABLE JETCO PIN ENTRY MODE FAILED |
| 585 | SPED cables loose or damaged. DC voltages incorrect | SPED DISABLE JETCO PIN ENTRY MODE FAILED |
| 586 | | |
| 587 | No cassette in top feed channel during power up. Cassette unlocked in top feed channel. Presenter controller cable disconnected or faulty. Presenter assembly faulty. | NMD 50 required Cassette in TOP hopper |
| 588 | Paper jam. Presenter motor faulty. | Printer presenter offline |
| 589 | Presenter gears damaged. | Printer presenter motor stalled |
| 590 | Paper jam. Presenter faulty. | Printer presenter exit jam |
| 591 | Paper jam. Presenter faulty. Printer cutter faulty. | Printer presenter paper not detected |
| 592 | Wrong application code or SPED version | SPED reported Command failed |
| 593 | Wrong application code or SPED version | SPED in use |
| 594 | Wrong application code or SPED version | SPED reported COMM error |
| 595 | Wrong application code or SPED version | SPED returned invalid amount of data |
| 596 | Wrong application code or SPED version | Invalid SPED type |
| 597 | Wrong application code or SPED version | Invalid SPED COMMS protocol |
| 598 | Wrong application code or SPED version | Invalid SPED class |
| 599 | Wrong application code or SPED version | SPED reported unrecognized command |
| 600 | Wrong application code or SPED version | SPED reported Block does not exist |
| 601 | Wrong application code or SPED version | SPED reported invalid encrypt |
| 602 | Wrong application code or SPED version | SPED reported unsupported clear option |
| 603 | Wrong application code or SPED version | SPED reported tamper present |
| 604 | Wrong application code or SPED version | SPED reported invalid key index |

Sheet1

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| 605 | Master Key note loaded. The user attempted to load a working key before loading the corresponding master key. | SPED reported parent key not loaded |
| 606 | Wrong application code or SPED version | SPED reported wrong data length |
| 607 | Wrong application code or SPED version | SPED reported PIN retry too soon |
| 608 | The self-diagnostic on the SPED's cryptographic engine failed. This should never happen. | SPED self test CRC failed |
| 608 | TDL Gateway Phonebook entry is unavailable reinstall driver update file. | TDL Gateway Software error |
| 609 | The self-diagnostic on the SPED's cryptographic engine failed. This should never happen. | SPED self test Cryptographic error |
| 610 | Battery Low | SPED self test Battery low status |
| 611 | Serial number micro chip not responding. SPED prolonged exposure to low temperature. The temperature sensor was triggered because the SPED was held at a temperature < 42 degrees Fahrenheit. SPED tampered. | SPED self test serial number error |
| 612 | The front triggers have been disturbed. Most likely, someone has been tampering with the SPED. | SPED tamper status cold |
| 613 | The back triggers have been disturbed. Most likely, someone has been tampering with the SPED. | SPED tamper status front |
| 614 | Battery Low | SPED tamper status back |
| 615 | SPED DC operating voltages missing or incorrect. | SPED tamper status grid |
| 616 | The serial number stored in the software does not match the serial number of the EPP. The keypad has been changed or a full software load has occurred. | SPED tamper status voltage |
| 617 | | SPED serial number changed |
| 618 | | SPED tamper status CRC |
| 619 | TDL Gateway Port disconnected. | |
| 619 | Shutter cable disconnected or damaged. Shutter assembly or CMC faulty. | NMD 100 Shutter FAILED after reset |
| 620 | | NMD100 Shutter OK after reset |
| 621 | SPED unrecoverable device tamper | SPED unrecoverable device tamper |
| 622 | Unable to Capture Card | Card Reader - Unable to Capture Card |
| 633 | TDL Gateway Modem disconnected, modem off or in use | |

Sheet1

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| 666 | TDL Gateway Device not ready; device or modem is not functioning |
| 679 | No signal strength; antennae disconnected. |
| 800 | VersaSafe Bill Acceptor Jammed |
| 801 | VersaSafe Bill Acceptor Cassette Full |
| 802 | VersaSafe Bill Acceptor Has No Cassette |
| 803 | VersaSafe Bill Acceptor Stalled |
| 804 | VersaSafe Bill Acceptor Calibration in Progress |
| 805 | VersaSafe Bill Acceptor Out of Service |
| 806 | VersaSafe Bill Acceptor Offline |
| 807 | VersaSafe Bill Acceptor Cassette Near Full |
| 900 | Dispenser - Cassette Low |
| 901 | Dispenser - All Cassettes are Low |
| 902 | Dispenser - Cassette is Empty |
| 903 | Dispenser - All Cassettes are Empty |
| 904 | Dispenser - Cassette is Missing |
| 905 | Dispenser - Reject Bin is almost Full |
| 906 | Dispenser - Reject Bin is Full |
| 907 | Dispenser - Reject Bin is Missing |
| 908 | Dispenser - Cassette is Jammed |
| 910 | Dispenser - Is Not Connected |
| 912 | Dispenser - Unknown Dispense Occurred |
| 915 | Dispenser - Jam is Detected |
| 916 | Dispenser - Sensor Remains Covered |
| 917 | Dispenser - Hardware Component Failed |
| 918 | Dispenser - Encryption Command Failure |
| 919 | Dispenser - There were too many Rejects |
| 920 | Dispenser - Invalid Note Size Detected |
| 921 | Dispenser - Number of Bills Requested is not Valid |

Sheet1

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| 1 | 1. Request has been sent. Time-out waiting for response or carrier was dropped. No characters were received. Time-out is typically 60 seconds. 2. Request has been sent. Time-out waiting for response or carrier was dropped. At least one character was | Z180 Communications error - Time Out |
| 3 | May be a processor or telephone hardware problem. | Z180 Communications error - BGD - No answer by Host |
| 4 | Unexpected data received from processor in response to message. | Z180 Communications error - Error in modem data |
| 5 | Telephone line is not dedicated (ATM is being used with another device connected to the line.) Telephone line is noisy and in general has poor quality characteristics. Baud rate set to high for telephone line conditions. Change baud rate settings, Modem Used up all redial attempts and got No Dial Tone for each attempt. Check local telephone line for proper operation. | Z180 Communications error - Connect 1200 Baud then lost carrier or connection. Host hungup. |
| 6 | Telephone hardware problems. | Z180 Communications error - BGD - No Dial Tone |
| 7 | Terminal dialled out and reached a busy signal. | Z180 Communications error - BGD - Busy |
| 10 | | Z180 Communications error - BGD - Log On |
| 11 | Used up all redial attempts and got Busy Signal for each attempt or No Dial Tone for each attempt. Got connected and never received ENQ within time-out period (14 Seconds). | Z180 Communications error - BGD - No Connect |
| 13 | Communication was normal, but response header does not match request. | Z180 Communications error - BGD - Done Good |
| 14 | EOT was received as first character after the first request message was sent. If EOT is received on subsequent attempts, Error Code "1" is reported. | Z180 Communications error - BGD - Done Bad |
| 15 | EOT from processor was not received within time out period. Carrier was not lost, but no EOT was received before the time-out period expired. | Z180 Communications error - Time out waiting for EOT |
| 16 | Triton Connect calls only - modem lost carrier signal. | Z180 Communications error - Communications problem |
| 17 | EOT from processor was not received within time out period. Carrier was lost before receiving EOT. | Z180 Communications error - No EOT |
| 18 | Received more characters than expected after request causing modem buffer overflow. | Z180 Communications error - Overflow |

Sheet1

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| 48 | Modem response was good, but operation was not performed. This is normally an internal terminal problem. | Z180 Communications error - No Answer |
| 65 0 001-099 | This is normally a terminal problem. The modem or the main board may cause the problem. | Z180 Communications error - Processor not communicating with the modem correctly Host Approved Transaction Host Authorization Code |
| 100 | Request has been sent. Time-out waiting or response or carrier was dropped. No characters were received. Time-out is typically 60 seconds. Request has been sent. Time-out waiting for response or carrier was dropped. At least one character was received | Communications error - Protocol error Time-out: Request has been sent. Timed out waiting for response |
| 101 | Used up all redial attempts and got Busy Signal for each attempt or No Dial Tone for each attempt. Got connected and never received ENQ within time-out period (14 Seconds). | Communications error - No Connect |
| 103 | May be a processor or telephone hardware problem. | Communications error - No answer by Host |
| 105 | EOT from processor was not received within time out period. Carrier was lost before receiving EOT. | Communications error - No EOT |
| 107 | The Customer has terminated the transaction prior to the approval command being sent. | Communications error - User cancelled transaction |
| 108 | Request was sent but no response received after the specified time (60 seconds). | Communications error - No Response |
| 109 | Negotiation with host was complete, but no ENQ was received (Dial-up protocol only). | Communications error - No ENQ |
| 110 | Request was sent but invalid data was received while waiting for the beginning of a response (STX). | Communications error - Invalid Response |
| 112 | The LRC received in response was not valid. Possible cause is an error with the Terminal ID or Comm Header. | Communications error - Invalid LRC |
| 113 | A response was received, the LRC was validated, but an error in the response format was found. Possible cause is the processor sent data not correct for the ATMs modem. | Communications error - Response Format Error |